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Angelantoni Industrie S.p.a.
Massa Martana (Perugia) - Italy
my.angelantoni.it

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PER FATTORIA/CREATIVA.IT



oTMoo
myangel24
SUPPORT SAFETY & CARE

My support, my safety,
my care. **My angel.**



myangel24

much more
than customer service



Diagnostics

With **MyAngel24™**, the climatic chambers stay connected to the remote server 24 hours a day, monitoring running conditions and any anomalies in order to guarantee faster and more efficient service and maintenance activities.

The advantages

MyAngel24™ is Intelligent

communicating with our technicians, reporting anomalies and cutting down-time.

MyAngel24™ is Independent

updating the software and PLC program by remote.



Accessibility

With **MyAngel24™**, you can stay in contact with the climatic chamber whenever you want and wherever you are, accessing its control panel from any web browser.

The advantages

MyAngel24™ is Easy

no need for third party software installation.

MyAngel24™ is Everywhere

accessible whenever and wherever you are, from any device with an internet connection and a simple web browser.



Safety

MyAngel24™ uses the highest security standards available for authentication, secure connection, data encryption and storage. Moreover, you can suspend or limit the data sent to the central server for security reasons during one or more test sessions.

The advantages

MyAngel24™ is Functional

saving parameters, performance, SW settings and updates.

MyAngel24™ is Secure

with 100% protection for data transfer and system access authentication.

Hardware and software infrastructure

4 simple steps for assistance and complete remote control

The remote server

located at Angelantoni headquarters (in Massa Martana, Perugia) hosts the database for data storage and acquisition.

The climatic chamber

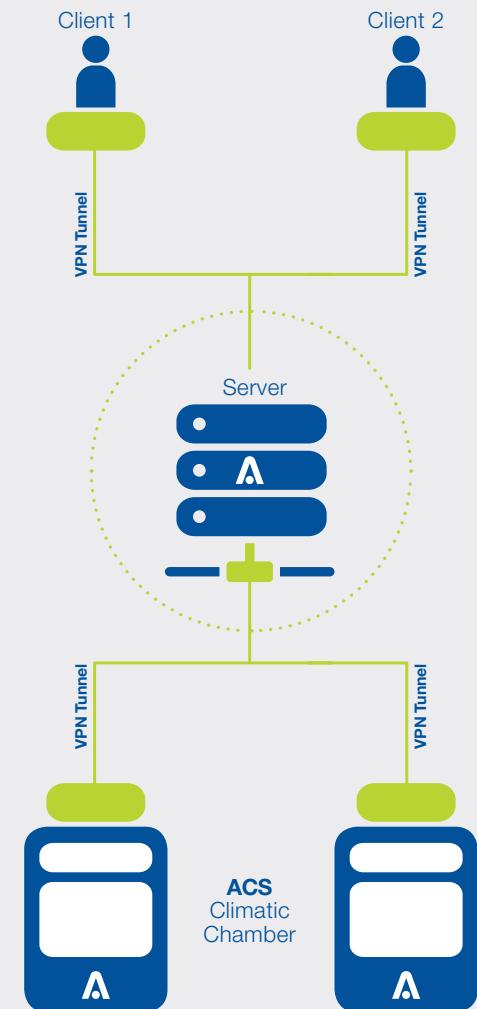
is equipped with an electronic device functioning as an integrated system, allowing for connection to the remote server.

The remote connection

is created by connecting the climatic chamber to the VPN by GPRS/UMTS, or on request by Ethernet connection to an enabled company LAN.

The company network connection

can be set up through a web browser, with access regulated according to a hierarchy of authentication privileges.



The connection between the climatic chamber and the remote ACS system is managed by a device with integrated VPN technology. The client establishes a secure VPN connection between the chamber and the ACS server, using a unique certificate provided by Angelantoni. The user will see the connection appear as a private network, with all communications encrypted in order to guarantee protection for sensitive data.